



Oneida Free Medical Health For the Uninsured
Policies and Procedures-draft

Patient Bill of Rights: Each patient has the right to:

1. To considerate, respectful care.
2. To know what rules and regulations apply to the conduct of a patient.
3. To receive from his/her physician, complete, current information regarding his/her diagnosis, treatment and prognosis in terms that he/she understands.
4. To receive from his/her physician, the information necessary to give informed consent for treatment.
5. To refuse treatment to the extent permitted by law and to be informed of the medical consequences of his/her action.
6. To every consideration of privacy concerning his/her medical care.
7. To expect that all communications pertaining to medical care will be treated as confidential.
8. To receive treatment with discrimination as to race, color, gender, ethnicity, national origin, religious affiliation or sexual orientation.

Patient Responsibilities:

1. To provide accurate complete health information concerning any past illnesses, hospitalizations, medications, allergies and any other pertinent items.
2. To participate in developing and adhere to care plan and accept responsibility if he/she does not follow medical instructions.
3. To voice concerns or problems to staff members and request assistance concerning anything that he/she does not understand.
4. To be respectful of other patients and property. No patients will be seen under the influence of alcohol or drugs.
5. To provide truthful information regarding insurance status.

Medication Policy:

Any medication which is considered a controlled substance cannot be prescribed at the Mary Rose.

- Prescriptions will be written by a physician at the medical appointment.
- Some medications will be filled with samples when possible.
- Volunteers will assist patients in completing applications for pharmaceutical company assistance programs whenever possible.
- In emergency situations the Mary Rose can assist patients with prescription costs.

Services that cannot be provided by the Mary Rose:

**Emergency room visits, even when referred by the Mary Rose physician.
Second opinions.
Prescriptions written by referring physicians.
Physician services outside of Mary Rose hours of operation.
Maternity Services.
Dental Services.**